



STORY COUNTY MH/DD COUNTY MANAGEMENT PLAN

ANNUAL REPORT FOR FISCAL YEAR 2012-13

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SECTION 1

PROGRESS ON GOALS AND OBJECTIVES

The Story County Managed Care Team reported goal progress to the Management Advisory Council on a quarterly basis and to the Story County Board of Supervisors on a semi-annual basis. The following are the goals and progress made during Fiscal Year 2012-13:

Goal 1: The Story County Managed Care Team will continuously, throughout the duration of the plan, evaluate the service delivery system for methods and opportunities to stabilize and maximize funding for plan-covered services.

Objective: The fluctuation of state funding has impacted the availability and accessibility of services, specifically those services that are considered to be discretionary and non-mandated. The Story County Managed Care Team will find ways to ensure that the maximum number of covered persons receive service in a timely and effective manner.

Action Step 1:

Annually, throughout the plan duration, the Story County Managed Care Team or its agents will help sponsor a minimum of three advocacy activities to educate consumers, families, funders, and legislators on the need for adequate funding for MH/DD services.

Progress (July 2012 – December 2012): Story County staff attended Board of Supervisor meetings to discuss changes in services and the implementation of a waiting list as a result of the impacts of Senate File 2315.

Other activities included:

July 18, 2012 – Community Life Program staff participated in a conference call with DHS Director Palmer to discuss impact of Redesign on non-Medicaid services.

August 13, 2012 – Community Services staff was invited to present on MH/DS Redesign at Ames Noon Rotary.

September 11, 2012 – Community Life Program staff presented information to the Legislative interim committee on behalf of community providers who have been impacted by the MH Redesign.

September 18, 2012 – Story County Supervisors and staff met with DHS Director Chuck Palmer and DHS MH/DS Division Director Rick Shults to discuss how Story County is managing the funding and regional changes related to Senate File 2315. Community Life Program also hosted a meeting with RCF providers with Palmer and Shults regarding these changes.

October 12, 2012 – Story County Board of Supervisor Paul Toot, HR Director Alissa Wignall, and SCCLP Director provided educational session to SCCLP staff to address the impact of SF 2315.

October 2012 – Story County agreed to host a Community Conversations meeting on MH/DS Redesign presented by ID Action. The meeting will be held on January 3rd.

November 15, 2012 – Story County staff hosted a meeting with local MH/DS providers to discuss transition funding and regionalization.

November 27, 2012 – Community Services staff attended the Story County Quality of Life Alliance meeting and shared information about MH/DS Redesign.

December 4, 2012 – SCCLP Coil Leadership class met with Board of Supervisors to gain an understanding of local government so that they may better advocate for continued access to services.

Progress (January 2013 – June 2013): Story County staff attended Board of Supervisor meetings to discuss conversations occurring in the legislature that would impact MH/DS services and funding. Transition Funds were allocated during session and Story County received \$752,700 in late March. The funds were applied towards service costs incurred as of July 1, 2012 – June 30, 2013. At the time of this report, all funds will be exhausted with the claims pay out on August 1st.

Other activities included:

January 3, 2013 – A Community Conversations meeting was held and ID Action Staff was present to discuss Mental Health and Disability Redesign. Consumers, family members, providers, and elected officials were present.

February 13, 2013 – Community Services Director was invited to meet with the Ames Tribune Editorial staff to discuss the potential impacts of Mental Health and Disability Redesign. An editorial was printed in the Ames Tribune.

April 29, 2013 – A meeting involving Story County MH/DS providers was held to provide an update of the steps being taken towards regionalization and which counties Story County would be partnering with for regionalization. Approximately 8 agencies were represented.

Action Step 2:

Story County MH/DD staff will evaluate current service authorizations and utilization on a semi-annually basis to ensure that appropriate services and units are in place for consumers. Services and units being under-utilized or not utilized at all will be re-allocated to potential consumers who may be on the waiting list for services.

Progress (July 2012 – June 2013): The evaluation process continues to be incorporated into the work of the Community Services and Community Life Program staff as they review and develop quarterly and annual consumer reports and service plans.

Action Step 3:

By June 30, 2011, three consumers will be assisted in moving from institutional care to community-based services by accessing funding sources such as Money Follows the Person.

Progress (July 2012 – December 2012): During the reporting period, there was one individual who moved from Woodward Resource Center to an ID Waiver home in Ames.

Progress (January 2013 – June 2013): During the reporting period, there were no admissions to community –based care from institutional care. Since FY 2010, three individuals have moved out of institutional care and into community-based services.

Goal 2:

The Story County Managed Care Team will continue supporting a service system that addresses the needs of consumers with mental health, substance abuse, and corrections issues.

Objective: External funding sources will be researched to ensure the continuation of the Story County Mental Health Jail Diversion program. Also, the Story County Managed Care Team will continue to support collaboration between providers of mental health, substance abuse, corrections, and law enforcement to address the needs of persons involved in these systems.

Action Step 1:

Continuously throughout the plan duration, identify and share education regarding best practice for this service area.

Progress (July 2012 – December 2012): Community Life Program staff participated throughout the reporting period in training provided through ACORN which addressed the ability of providers to be co-occurring capable. Additionally, SCCLP staff participated in numerous Jail Diversion provider meetings to share information. Information about Jail Diversion programs was compiled and forwarded to the DHS for use in the MH Redesign.

Progress (January 2013 – June 2013): Jail Diversion is specifically identified as a core-plus service in Redesign legislation. Story County plans on working with its regional partners to grow and enhance the program in order to better address the needs of clients throughout the region. A meeting was held in May with staff from the Sheriff's office to share this vision.

Action Step 2:

The Mental Health/Criminal Justice Task Force will meet a minimum of once per quarter for the plan duration to continue to address the needs of persons who have disabilities and have substance use and/or law enforcement issues.

Progress (July 2012 – December 2012): The Mental Health/Criminal Justice Task Force met in August and November. Updates were provided on MH/DS Redesign and at the November meeting; Luke Jensen from Story County Veterans Affairs presented information on the Operation Warrior program and other changes in VA services.

Progress (January 2013 – June 2013): The Mental Health/Criminal Justice Task Force met in February and June. Updates were provided on MH/DS Redesign and at the June meeting, local legislators were invited to provide a recap of the 2013 legislative session, specifically issues related to law enforcement and MH/DS. Rep Heddens and Sen Quirmbach were in attendance and Rep Wessel-Kroeschell submitted information to the group via email.

Action Step 3:

Continuously throughout the plan duration, to partner with groups who are seeking or utilizing grant funds or other new monies for support of this service area.

Progress (July 2012 – December 2012): Story County applied for MH/DS Transition funds in order to restore services and address the waiting list. DHS announced its recommendations in early December to only fund 3 counties at the amount of \$1.4 million. Story County is not one of the 3 counties. The legislature will be addressing this further during next session.

Progress (January 2013 – June 2013): Story County applied for MH/DS Transition Funds in order to restore services and address the waiting list. The legislature approved funding in the amount of \$11.6 million in contrast to DHS's recommendation of \$1.4 million. As noted earlier in this report, Story County received \$752,700 in Transition Funds and with this assistance was able to rescind the waiting list and restore services.

Action Step 4:

By February 2010, funding will be secured to continue the Story County Mental Health Jail Diversion program.

Progress (July 2012 – December 2012): In an effort to preserve the program, the Story County Board of Supervisors in consultation with Community Life Program and the Sheriff's Office, agreed to transfer Jail Diversion to the Story County Sheriff's Office. General fund dollars will help support the program as well as remaining funds from the REACH program that will specifically be used towards the educational/counseling aspect of Jail Diversion

Progress (January 2013 – June 2013): The Jail Diversion program was transferred to the Sheriff's Office in November 2012. Staff report that a federal grant has been applied for to assist the program. Grant awardees will be notified in September with programs to commence October 1st.

Goal 3:

The Story County Managed Care Team will continue to work with providers and businesses throughout the county to educate, promote, and support community employment for persons with all disabilities.

Objective: Outreach between providers and businesses will occur to form partnerships that will enable persons with disabilities to gainfully engage in community employment.

Action step:

Throughout the duration of the plan, opportunities to educate, promote, and support supported employment services will be provided by the Managed Care Team or their agents. These opportunities will be offered to businesses, families, persons with disabilities, educators, providers, and planners of services at a minimum of three times per year.

Progress (July 2012 – December 2012): During the reporting period, Community Life Program made 12 employer contacts and initiated numerous meetings to provide community education. They included, Employment First meetings that featured HR representatives from 3 businesses in the Ames community, Transition Advisory Committee, and hosting of a Chamber of Commerce breakfast event.

Community Life Program had a technical assistance visit from Ellen Cogden from Washington State who offered insight and advice to the agency's supported employment program staff regarding creating new placements in our community.

Community Life Program was one of 4 recipients of an Employment 1st grant. This grant focuses on finding employment for persons who had been previously identified as difficult to place or maintain meaningful work. It is also providing information to funders about what the real costs associated with finding employment for persons with disabilities.

Progress (January 2013 – June 2013): During the reporting period, Community Life Program hosted two Employment First meetings. Supervisor Clinton was in attendance at one of these meetings that are being held to improve Supported Employment services in the State of Iowa.

Community Life Program continues to participate in the Employment 1st grant. This grant focuses on finding employment for persons who had been previously identified as difficult to place or maintain meaningful work. It is also providing information to funders about what the real costs associated with finding employment for persons with disabilities.

Community Life Program has also hosted a workgroup that is working to establish Medicaid employment services rates. Two more of these workgroups will be held in August.

SECTION 2

STAKEHOLDER INVOLVEMENT

MANAGEMENT ADVISORY COUNCIL

The Management Advisory Council (MAC) is an advisory stakeholders group to the Managed Care Team. MAC met four times during the fiscal year.

Meeting date: August 15, 2012

Member participation: 1 client, McTeam, 2 family members, 1 community member

Meeting content:

- Update on the impact of legislation (MH/DS redesign)
- Case Management updates
- Community Life reports
- General announcements

Meeting date: October 10, 2012

Member participation: 1 client, McTeam, 2 family members, 1 community member

Meeting content:

- Update on MH/DS redesign
- Case Management performance improvement plan
- General announcements

Meeting date: January 9, 2013

Member participation: 1 client, 2 family members, 1 community member, and McTeam

Meeting content:

- MH/DS budget update/Transition fund application
- Community Life updates
- General announcements

Meeting date: April 10, 2013

Member participation: 1 client, 1 community member, and McTeam

Meeting content:

- Confidentiality statements
- MH/DS redesign update
- Transition fund update
- Case Management services/IHHs
- General announcements

STORY COUNTY MENTAL HEALTH/CRIMINAL JUSTICE TASK FORCE

The Story County Mental Health/Criminal Justice Task Force met four times during the fiscal year.

Meeting date: August 31, 2012

Member participation: Ron Christensen, Joyce Davidson and two ISU interns, Michelle DeLaRiva, Jeff Dodds, Paul Fitzgerald, Andi Olson, Carrie Jacobs, Doug Jones, Mark Kubik, Deb Niehof, Deb Schildroth, Jerry Spencer, Mary Kitchell, Jathan Chicoine, Luke Jensen, Earl Kilgore, Kristten Buttermore, and Cheri DeGroot

Meeting content:

- Jail Diversion update
- MH/DS redesign
- Eyerly Ball/mental health center update
- Presentation on Wounded Warrior program
- Agency updates

Meeting date: November 2, 2012

Member participation: Christy Krause, Gayla Harken, Ron Christensen, John Asmussen, Jerry Spencer, Doug Jones, Sheriff Paul Fitzgerald, Deb Niehoff, Joyce Davidson, Doug Jones, Mary Kitchell, Brett McClain, Carrie Jacobs, Teri Jensen, Mark Kubik, Cheri DeGroot, Linsi Grey, Julie Veale, Andi Olson, Teri Jones, Roxanne Scheffert

Meeting content:

- Jail Diversion update
- MH/DS redesign
- Agency updates

Meeting date: February 1, 2013

Member participation: Deb Schildroth, Ron Christensen, John Asmussen, Jerry Spencer, Jean Kresse, Doug Jones, Deb Niehoff, Joyce Davidson, Brett McLain, Craig Sosby, Kathy Kriegler, Carrie Jacobs, Teri Jensen, Mark Kubik, Mary Kitchell, Sheila Lundt, Earl Kelly, Cynthia Steidl Bishop

Guests: Michelle Roling, Julie Saxton, and Krystyna Abbott

Meeting content:

- Jail Diversion update
- Presentation on the Eating Disorders Coalition
- MH/DS redesign
- Eyerly Ball/mental health center updates
- Agency announcements

Meeting date: June 7, 2013

Member participation: Karl Schaudt, Deb Schildroth, Ron Christensen, John Asmussen, Jerry Spencer, Jean Kresse, Doug Jones, Deb Niehoff, Joyce Davidson, Michelle Dela Riva, Craig Sosby, Carrie Jacobs, Mark Kubik, Mary Kitchell, Sheila Lundt, Earl Kelly, Cynthia Steidl Bishop, Kathy Dinges, Andi Olson

Guests: Rep Lisa Heddens and Sen. Quirmbach

Meeting content:

- Jail Diversion update

- 2013 legislative overview

- Agency announcements

STORY COUNTY CRISIS SERVICES SUBCOMMITTEE (Of the Mental Health/Criminal Justice Task Force)

During FY 13, Eyerly Ball Community Mental Health Services assumed leadership with this subcommittee. As a result of their regular meetings with Mary Greeley Medical Center, a pilot program called "Connections" will be implemented in July 2013. The program is aimed at providing up to 60 days of follow along to discharged patients from the adult behavioral health unit to ensure people are getting to outpatient appointments and getting medications. Eyerly Ball also started hosting a quarterly multi-county meeting (Polk, Warren, Story, Boone, and Dallas counties) to facilitate communication and coordination of services.

STORY COUNTY TRANSITION ADVISORY COMMITTEE

The Story County Transition Advisory Committee disbanded.

STORY COUNTY QUALITY OF LIFE ALLIANCE

The *Story County Quality of Life Alliance* was established to help promote health and quality of life across Story County. It is set up as an "Alliance" because the goal is to harness the collective power of many different community coalitions and organizations. The Story County Quality of Life Alliance provides a way to foster collaboration among different coalitions and organizations focused on health and human service needs in Story County.

Website:

<http://www.storycountyqol.org/>

The following is a synopsis of the FY 13 meetings:

Meeting date: August 28, 2012

Member participation: not recorded

Meeting content:

- Update on Community Health Improvement goals
- Presentation by McFarland Clinics on health homes
- Grant opportunities

Meeting date: March 26, 2013

Member participation: not recorded

Meeting content:

- Small group exercise on restating goals
- Coalition updates and presentations

Community Health Improvement Plan Goals

Promote Healthy Behaviors

- Promote healthy lifestyles in the community to reduce the prevalence of overweight and obesity.
- Decrease negative consequences and outcomes of high risk alcohol use.
- Increase access to adequate behavioral health care.

Prevent Injury

- Increase reporting of sexual assault and decrease sexual violence.

Strengthen the Public Health Infrastructure

- Increase access to behavioral health, oral health care and prenatal care services to low income residents by establishing one Community Health Center by 2013.

Prepare for, Respond to, and Recover from Public Health Emergencies

- Increase the number of available Special Needs Shelters to 3 in 2012 from a baseline of zero in 2010.

SECTION 3

ACTUAL PROVIDER NETWORK AND SCOPE OF SERVICES

Service Provider	COA Code
5-STAR QUALITY CARE, INC DBA PARK PLACE	64318
ABBE CENTER FOR COMMUNITY CARE	64316
ABBE CENTER FOR COMMUNITY CARE	32329
Abbe Center for Community Mental Health	42305
ABILITIES UNLIMITED INC	63329
ABILITIES UNLIMITED INC	50362
ABILITIES UNLIMITED INC	50399
ADT Security Services, Inc.	99999
AMERISERVE INTERNATIONAL	50399
AMERISERVE INTERNATIONAL	63329
AMES COUNSELING AND PSYCHOLOGICAL SERVICES	42305
AMES COUNSELING AND PSYCHOLOGICAL SERVICES	43301
ARC / STORY COUNTY	32325
ARC / STORY COUNTY	50399
ASSOCIATES FOR BEHAVIORAL HEALTHCARE	74300
BARLOON GABRIELLE MD	42305
BARLOON GABRIELLE MD	41305
BAUCH LAW OFFICE	74393
BERRYHILL CENTER FOR MENTAL HEALTH	42305
BERRYHILL CENTER FOR MENTAL HEALTH	43301
BILLINGS LISW GLORIA	42305
Bissainthe Merlaine	74393
Black Box Network Services	21414
Black Box Network Services	11414
BLACK HAWK COUNTY SHERIFF	74353
BLACK HAWK-GRUNDY MENTAL HEALTH CENTER	42305
Black Joan	74393
Blair & Fitzsimmons PC	74393
BOONE COUNTY TRANSPORTATION	31354
BROADLAWNS MEDICAL CENTER	73319
BROADLAWNS MEDICAL CENTER	42305
BROADLAWNS MEDICAL CENTER	41305
BURLINGTON TRAILWAYS	31354
CANDEO (FKA CREATIVE COMMUNITY OPTIONS)	50368
CARROLL COUNTY SHERIFF	74353
CAVINESS LISW PAM	42305
CEDAR VALLEY COMMUNITY SUPPORT SERVICES (CVCSS)	32329
CENTER ASSOCIATES (CA)	42305
CENTRAL IOWA PSYCHOLOGICAL SERVICES	42305
CENTRAL IOWA PSYCHOLOGICAL SERVICES	43301
Century Link	21414
Century Link	11414

Century Link	11489
CenturyLink	21414
CenturyLink	11414
CenturyLink (QWEST)	21414
CenturyLink (QWEST)	11414
CHATHAM OAKS INC	64314
CHATHAM OAKS INC	32329
CHEROKEE MENTAL HEALTH INSTITUTE (MHI)	71319
CHILDSERVE	32329
CHILDSERVE	32325
CHILDSERVE	50399
CHILDSERVE COMMUNITY OPTIONS	32329
CHILDSERVE COMMUNITY OPTIONS	32325
CHOICE INC	31354
CITY OF AMES	21440
CITY OF AMES	11440
CLARINDA MENTAL HEALTH INSTITUTE	71319
COMMUNITY CARE INC	32329
COMMUNITY MENTAL HEALTH CENTER FOR MID EASTERN IA	42305
COUNTY CASE MANAGEMENT SERVICES (ISAC) (CCMS)	21370
COUNTY CASE MANAGEMENT SERVICES (ISAC) (CCMS)	21422
Crest Services	32329
CROSSROADS OF WESTERN IOWA	99999
CROSSROADS OF WESTERN IOWA	50362
DANIEL PHARMACY	41306
DEMAREST LEAH	21413
Des Moines Stamp Manufacturing Co.	11260
DHS TARGETED CASE MANAGEMENT	21374
EASTER SEALS SOCIETY, POLK COUNTY CENTER	32329
EASTER SEALS SOCIETY, POLK COUNTY CENTER	32325
ECHO PLUS INC	32329
ELECTRONIC TRANSACTION CLEARINGHOUSE (ISAC) (ETC)	21480
ELECTRONIC TRANSACTION CLEARINGHOUSE (ISAC) (ETC)	11480
Ellsworth Municipal Hospital (AKA Freedom House)	42305
Ellsworth Municipal Hospital (AKA Freedom House)	43301
EYERLY BALL COMMUNITY MENTAL HEALTH SERVICES	42305
EYERLY BALL COMMUNITY MENTAL HEALTH SERVICES	43301
EYERLY BALL COMMUNITY MENTAL HEALTH SERVICES	41306
EYERLY BALL COMMUNITY MENTAL HEALTH SERVICES	42396
EYERLY BALL COMMUNITY MENTAL HEALTH SERVICES	41305
Family Resources, Inc.	99999
FRIENDSHIP ARK, INC.	63329
FULTZ AARON	74393

GENESIS DEVELOPMENT	64314
GENESIS DEVELOPMENT	63329
GENESIS DEVELOPMENT	50399
GENESIS DEVELOPMENT	50362
GENESIS DEVELOPMENT	32329
GENESIS DEVELOPMENT	31354
GENESIS DEVELOPMENT	50369
GENESIS DEVELOPMENT	21374
GENESIS DEVELOPMENT	50368
GENESIS MENTAL HEALTH ASSOCIATES, LLC	42305
GENESIS MENTAL HEALTH ASSOCIATES, LLC	43301
GOODWILL INDUSTRIES OF CENTRAL IOWA	50368
GOODWILL INDUSTRIES OF NE IOWA	50362
GOODWILL INDUSTRIES OF THE HEARTLAND	50369
GOODWILL INDUSTRIES OF THE HEARTLAND	50362
GOODWILL INDUSTRIES OF THE HEARTLAND	50360
GREENE COUNTY SHERIFF	74353
GUNDERSEN HEALTH SYSTEMS- DECORAH CLINIC	42305
HANCOCK COUNTY AUDITOR	21374
HARDIN COUNTY COMMUNITY SERVICES	99999
HARMONY HOUSE HEALTH CARE CENTER	64318
HASTINGS GARTIN & BOETTGER, LLP	74393
HEARTLAND SENIOR SERVICES	31354
HEUTON TIFFANY	21413
HILLCREST FAMILY SERVICES	32329
HILLCREST FAMILY SERVICES - HIGHLAND PLACE	64316
HILLCREST FAMILY SERVICES - HIGHLAND PLACE	64314
HIRTA Public Transport	31354
HOME INSTEAD SENIOR CARE	32399
HomeCare SERVICES, Inc.	31354
HOMESTEAD	63329
HOMESTEAD	64318
HOMEWARD	32320
HOMEWARD	32322
HORIZONS UNLIMITED OF PALO ALTO COUNTY	50399
HORIZONS UNLIMITED OF PALO ALTO COUNTY	50362
HORIZONS UNLIMITED OF PALO ALTO COUNTY	63329
Hostetter Nathan	74393
HY-VEE DRUGSTORE (DRUGTOWN)	41306
HY-VEE PHARMACY	41306
HY-VEE PHARMACY - McFarland Clinic	41306
IBHA TRAINING RESOURCES	11422
IMWCA	21464

IMWCA	11464
IOWA CHAPTER OF USPRA	05373
Iowa Community Services Association	11422
Iowa Health (fka IOWA LUTHERAN HOSPITAL)	73319
Iowa Health Counseling & Psychiatry Services	42305
Iowa Health Des Moines (DO NOT USE - USE #8866)	42305
IOWA HOME CARE LLC	32320
IOWA STATE ASSOCIATION OF COUNTIES (ISAC)	11422
Iron Mountain Holdings, LLC	33340
JOHNSON COUNTY MH/DS SERVICES	21374
JOHNSON COUNTY SHERIFF	74353
JOHNSON KATHY	11413
JOURNEY COUNSELING AND CONSULTATION	42305
KATHLEEN'S CARE, INC.	64314
KATHLEEN'S CARE, INC.	64316
KRISTIN L. DENNIGER, ATTORNEY AT LAW	74393
KRYSILIS (Use Mosaic in North Central Iowa as of 4/1/12)	63329
KRYSILIS (Use Mosaic in North Central Iowa as of 4/1/12)	50399
KRYSILIS (Use Mosaic in North Central Iowa as of 4/1/12)	64318
KRYSILIS (Use Mosaic in North Central Iowa as of 4/1/12)	50362
KRYSILIS (Use Mosaic in North Central Iowa as of 4/1/12)	50369
LabCorp Iowa City	41305
Lakes Lifeskills LLC	50399
Lakes Lifeskills LLC	32329
Lakes Lifeskills LLC	63329
LEGAL AID SOCIETY OF STORY COUNTY	32399
LIFELINE SYSTEMS CO (DBA PHILIPS LIFELINE)	32322
LINK ASSOCIATES	63329
LINK ASSOCIATES	50399
LINK ASSOCIATES	31354
LINN COUNTY SHERIFF	74353
Lullman Nicole	11413
LUTHERAN SERVICES IN IOWA	32329
LUTHERAN SERVICES IN IOWA	32325
LUTHERAN SERVICES IN IOWA	63329
LUTHERAN SERVICES IN IOWA	99999
Madson Katie	74393
MAINSTREAM LIVING	50369
MAINSTREAM LIVING	32329
MAINSTREAM LIVING	50399
MAINSTREAM LIVING	50368
MAINSTREAM LIVING	63329
MAINSTREAM LIVING, DSM	50367

MAINSTREAM LIVING, DSM	32329
MALLARD VIEW, INC.	64314
MARSHALL COUNTY SHERIFF	74353
MARY GREELEY MEDICAL CENTER	73319
MARY GREELEY MEDICAL CENTER	64399
MASTERCARD	99999
Matasovic Law Firm	74393
MCCONNELL JANICE	21413
MCCREA, LISW ANNE	42305
MCFARLAND CLINIC	41399
MEDICAP PHARMACY	41306
MENTAL HEALTH CENTER OF NORTH IOWA	42305
MENTAL HEALTH CENTER OF NORTH IOWA	41305
MERZ SHEILA	21413
METZGER TAMMY	21413
MIDWEST OPPORTUNITIES	64318
MOOTHART GERALD	74393
MOSAIC - WESTERN IOWA	64314
MOSAIC IN NORTH CENTRAL IOWA	50360
MOSAIC IN NORTH CENTRAL IOWA	50399
MOSAIC IN NORTH CENTRAL IOWA	50369
MOSAIC IN NORTH CENTRAL IOWA	50362
MOSAIC IN NORTH CENTRAL IOWA	63329
MOSAIC IN NORTH CENTRAL IOWA	64318
MOUNT PLEASANT MENTAL HEALTH INSTITUTE	71319
Nading Law Firm	74393
NAMI of Central Iowa	50399
New Choices, Inc.	32329
New Choices, Inc.	63329
New Dawn Counseling	42305
NEW HOPE VILLAGE	50362
NEW HOPE VILLAGE	64318
NEWBROUGH JOHNSTON BREWER MADDUX & HOWELL LLP	74393
Nite Owl Printing	21260
Nite Owl Printing	11260
NORTH IOWA TRANSITION CENTER (NITC)	64316
NORTHEAST IOWA BEHAVIORAL HEALTH, INC (NEIBH)	42305
NORTHEAST IOWA COMMUNITY ACTION-TRANSIT	31354
NORTHERN LIGHTS ALLIANCE FOR THE HOMELESS	33345
NuCara Pharmacy	41306
Office Max Incorporated	21260
Office Max Incorporated	11260
Office of Auditor of State	99999

OLBERDING LAW OFFICE	74393
OPPORTUNITY VILLAGE	50362
OPPORTUNITY VILLAGE	50399
OPPORTUNITY VILLAGE	63329
OPTIMAE LIFESERVICES, INC.	32329
OPTIMAE LIFESERVICES, INC.	50368
OPTIMAE LIFESERVICES, INC.	50399
OPTIMAE LIFESERVICES, INC.	32327
OSTERKAMP LISA	21413
OTT JENNIFER	21413
PAETEC (Windstream)	75414
PAETEC (Windstream)	21414
PAETEC (Windstream)	11414
PALO ALTO COUNTY CPC ADMINISTRATOR	99999
PALO ALTO COUNTY SHERIFF	74353
Parkview Pharmacy	41306
Pasley and Singer Law Firm	74393
PASSAGEWAY (FORMERLY RAINBOW CENTER INC.)	50399
PHARMACY MATTERS	41306
Pitney Bowes	21412
Pitney Bowes	11412
POLK COUNTY AUDITOR	99999
POLK COUNTY CASE MANAGEMENT	21374
POLK COUNTY SHERIFF (ADMIN OFFICE)	74353
POTTAWATTAMIE COUNTY CASE MANAGEMENT aka PCCM	21374
POWESHIEK COUNTY MENTAL HEALTH CENTER (PCMHC)	43301
POWESHIEK COUNTY MENTAL HEALTH CENTER (PCMHC)	42305
PRAIRIE VIEW MANAGEMENT INC	64314
PRAIRIE VIEW MANAGEMENT INC	50399
PRAIRIE VIEW MANAGEMENT INC	63329
PREMIER OFFICE EQUIPMENT	21444
PREMIER OFFICE EQUIPMENT	11260
PRIDE GROUP, THE (FKA PLYMOUTH LIFE)	64314
PRIDE GROUP, THE (FKA PLYMOUTH LIFE)	32329
PRIDE GROUP, THE (FKA PLYMOUTH LIFE)	50399
PROGRESS INDUSTRIES-DSM (WAIVER)	63329
PSYCHIATRY, LEE & ASSOCIATES	42305
REDIES SHARI	21413
REM Iowa-Aspen Cottage	64318
Reserve Account	21412
Reserve Account	11412
REWERTS ERIN	21413
REYNOLDS & KENLINE L.L.P	74393

RICHMOND CENTER	32329
RICHMOND CENTER	50368
RICHMOND CENTER	50399
RICHMOND CENTER	42305
RICHMOND CENTER	42396
RICHMOND CENTER	43301
RICHMOND CENTER	42304
RIEDEL PENNY	21413
SCHAUDT KARL	75110
SCHAUDT KARL	75111
SCHAUDT KARL	75395
SCHAUDT KARL	75413
SCHILDROTH DEB	11413
SCHILDROTH DEB	11422
Secretary of State Matt Schultz	11260
SIGLER PRINTING & PUBLISHING	21260
SIGLER PRINTING & PUBLISHING	11260
SMITH SHAWN	74393
SOUTHEAST IOWA CASE MANAGEMENT	21374
SOUTHERN IOWA RESOURCES FOR FAMILIES	50368
SOUTHERN IOWA RESOURCES FOR FAMILIES	50399
SOUTHERN IOWA RESOURCES FOR FAMILIES	32329
SPRING HARBOR (LIBERTY SQUARE CARE CENTER)	32329
SPRING HARBOR (LIBERTY SQUARE CARE CENTER)	64314
Storey Kenworthy	21260
Storey Kenworthy	11260
STORY COUNTY CASE MANAGEMENT	21374
STORY COUNTY COMMUNITY LIFE PROGRAM	50399
STORY COUNTY COMMUNITY LIFE PROGRAM	64314
STORY COUNTY COMMUNITY LIFE PROGRAM	32329
STORY COUNTY COMMUNITY LIFE PROGRAM	42305
STORY COUNTY COMMUNITY LIFE PROGRAM	50368
STORY COUNTY COMMUNITY LIFE PROGRAM	41307
STORY COUNTY COMMUNITY LIFE PROGRAM	63329
STORY COUNTY COMMUNITY LIFE PROGRAM	32325
STORY COUNTY COMMUNITY SERVICES	11100
STORY COUNTY COMMUNITY SERVICES	21117
STORY COUNTY COMMUNITY SERVICES	21100
STORY COUNTY COMMUNITY SERVICES	21110
STORY COUNTY COMMUNITY SERVICES	11117
STORY COUNTY COMMUNITY SERVICES	21413
STORY COUNTY COMMUNITY SERVICES	11413
STORY COUNTY COMMUNITY SERVICES	11110

STORY COUNTY COMMUNITY SERVICES	21111
STORY COUNTY COMMUNITY SERVICES	11111
Story County General Basic	21260
Story County General Basic	11260
SUCCESSFUL LIVING	32329
SUCCESSFUL LIVING	50399
Tagtow & Lockwood, PLLC	74393
TAMA COUNTY SHERIFF	74353
TAYLOR RIDGE ESTATES	50368
TAYLOR RIDGE ESTATES	63329
TAYLOR RIDGE ESTATES	50399
TAYLOR RIDGE ESTATES	32329
Terrill, Richardson, Hostetter & Madson Law Office	74393
THE SPECTRUM NETWORK	50369
THE SPECTRUM NETWORK	50399
The Tribune	21400
The Tribune	11400
THORNTON LAW OFFICE	74393
THUL LAW FIRM	74393
TRAINING RESOURCES	11422
TRANS IOWA, L.C. (YELLOW CAB)	31354
TREASURER, STATE OF IOWA	71319
TREASURER, STATE OF IOWA	72319
UNIVERSITY OF IOWA HOSPITALS AND CLINICS	42305
Upchurch Rentals	33340
Vera French Community Mental Health Center	21374
Vera French Community Mental Health Center	42305
Vera French Pine Knoll Residential Programs	64316
Vera French Pine Knoll Residential Programs	50399
VERIDIAN CREDIT UNION	32399
Voss-Orr Kimberly	74393
Wex Bank (FKA Wright Express Fleet Services)	21250
Wex Bank (FKA Wright Express Fleet Services)	11250
Wilcox, Polking, Gerken, Schwartzkopf & Copeland	74393
WILLIAMS, DONALD L	74393
Windstream Communications	21414
Windstream Communications	11414
WOODWARD RESOURCE CENTER	72319
WOODWARD RESOURCE CENTER	31354
WOODWARD RESOURCE CENTER	63329
WOODWARD RESOURCE CENTER	32329
WOODWARD RESOURCE CENTER	50369
WORLEY MELANIE	99999

SECTION 4

ACTUAL EXPENDITURES

SERVICE AREA 4

County No: 85x

MENTAL HEALTH, MENTAL RETARDATION & DEVELOPMENTAL DISABILITIES

Story County									11/13/2013
GENERAL FUND		SPECIAL REVENUE FUNDS						All	TOTALS
General	General	MH-DD	Rural	Rural	Secondary		Permanent	Actual	
Basic	Supplemental	Fund	Basic	Supplemental	Roads	Other	Funds	2012/2013	
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(J)	(K)	
40XX - MENTAL HEALTH PROBLEMS/ MENTAL ILLNESS									
400X-Information & Educ. Svcs	1								01
402X-Coordination Svcs	2	240							2402
403X- Personal & Environ. Sprt	3	4,962							4,9623
404X-Treatment Services	4	253,445							253,4454
405X-Vocational & Day Services	5	34							345
406X-Lic/Cert. Living Arrangements	6								06
407X-Inst/Hospital & Commit Svcs	7	89,739							89,7397
Subtotal	8	0 0 348,420	0	0	0	0	0	0	348,4208
41XX - CHRONIC MENTAL ILLNESS									
410X-Information & Educ. Svcs	9								09
412X-Coordination Svcs	10								10
413X- Personal & Environ. Sprt	11	42,826							42,8261
414X-Treatment Services	12	151,527							151,5272
415X-Vocational & Day Services	13	24,312							24,3123
416X-Lic/Cert. Living Arrangements	14	2,723,958							2,723,9584
417X-Inst/Hospital & Commit Svcs	15	177,658							177,6585
Subtotal	16	0 0 3,120,281	0	0	0	0	0	0	3,120,2816
42XX - MENTAL RETARDATION									

420X-Information & Educ. Svcs	17								07
422X-Coordination Svcs	18								08
423X- Personal & Environ. Sprt	19								09
424X-Treatment Services	20								00
425X-Vocational & Day Services	21			22,970				22,970	21
426X-Lic/Cert. Living Arrangements	22			989,647				989,647	22
427X-Inst/Hospital & Commit Svcs	23			7,769				7,769	23
Subtotal	24	0	0	1,020,386	0	0	0	0	1,020,386
43XX - OTHER DEVELOPMENTAL DISABILITIES									
430X-Information & Educ. Svcs	25								05
432X-Coordination Svcs	26			14				14	26
433X- Personal & Environ. Sprt	27			26,548				26,548	27
434X-Treatment Services	28								08
435X-Vocational & Day Services	29			6,052				6,052	29
436X-Lic/Cert. Living Arrangements	30			416,555				416,555	30
437X-Inst/Hospital & Commit Svcs	31								01
Subtotal	32	0	0	449,169	0	0	0	0	449,169
44xx-GENERAL ADMINISTRATION									
4411-Direct Administration	33			266,506				266,506	33
4412-Purchased Administration	34								03

	4									4
4413-Distrib to Regional Fiscal Agent	3									3
	5								0	5
Subtotal	3	0	0	266,506	0	0	0	0	266,506	3
	6									6
45xx-COUNTY PRVD CASE MGMT										
Subtotal	3	60		757,144					757,204	3
	7									7
46xx-COUNTY PRVD SERVICES										
Subtotal	3									3
	8								0	8
47XX - BRAIN INJURY										
470X-Information & Educ. Svcs	3									3
	9								0	9
472X-Coordination Svcs	4									4
	0								0	0
473X- Personal & Environ. Sprt	4									4
	1								0	1
474X-Treatment Services	4									4
	2								0	2
475X-Vocational & Day Services	4									4
	3								0	3
476X-Lic/Cert. Living Arrangements	4									4
	4								0	4
477X-Inst/Hospital & Commit Svcs	4									4
	5								0	5
Subtotal	4	0	0	0	0	0	0	0	0	4
	6									6
TOTAL - MENTAL HEALTH, MR & DD4760		0	5,961,906	0	0	0	0	0	5,961,966	47

SECTION 5

APPEALS

MH/DD APPEALS

There were 3 appeals filed during Fiscal Year 2012-13. The following is a synopsis of each appeal:

July 2012 – consumer appealing due to not receiving a CPC application and having the opportunity to apply for county funding. Consumer completed application and was eligible for county funding, so original decision was overturned. The appeal was resolved at the reconsideration step of the appeal process.

Consumer appealing MH/DS plan criteria. Consumer was denied funding for inpatient services due to having Medicaid coverage. Several attempts were made to communicate this to him, but he did not respond. The original decision to deny county funding was upheld. The appeal was resolved at the reconsideration step of the appeal process.

November 2012 – consumer appealing MH/DS plan criteria. Consumer was denied funding for inpatient services due to having private insurance coverage. The original decision to deny county funding was upheld. The appeal was resolved at the reconsideration step of the appeal process.

SECTION 6

QUALITY ASSURANCE

The Story County Managed Care Team continued using the results of the Story County Community-wide Assessment. The key findings in the assessment that are related to MH/DD services are:

- *Substance abuse -including tobacco use (health behaviors category)
- *Access to mental health services (clinical care category)
- *Access to medications (clinical care category)
- *Chronic disease management (clinical care category)
- *Access to primary care (clinical care category)

The link to the entire community wide assessment is:

<http://www.nwrc.iastate.edu/scneeds2010/>

Story County continued its use of the Community Services Network (CSN) throughout FY 2013. The CSN budgetary functions were used to track revenues and expenditures, produce e-Claims, and generate state reports. We also continued using the case management module.

SECTION 7

WAITING LIST INFORMATION

As a result of the loss of approximately \$5 million in state revenues for FY 13, Story County implemented a waiting list on July 1, 2012. The waiting list applied to all services with the exception of inpatient care, respite care, outpatient services, transportation, and services related to mental health commitments. Story County applied for and received transition funds made available by the legislature. Those funds were received in March 2013 and the waiting list was rescinded. The five consumers who were on the waiting list were referred to services. The types of services that the consumers were waiting for included day hab, supported employment, supported community living, and RCF.